

Customer Contact Centre Opening Times



Tel: 01362 656872

Thetford @ Level 2, Breckland House, St. Nicholas Street

Open - Monday to Friday

Hours of opening - 9.00 am to 5.00 pm Monday to Thursday
9.00 am to 4.30 pm Friday

Dereham @ Breckland Business Centre, St Withburga Lane

Open - Monday to Friday

Hours of opening – 9.00am to 5.00pm

Attleborough @ Community & Enterprise Centre, Church Street

Open - Monday, Tuesday, Thursday and Friday (lunch 1.00 pm to 1.30 pm)

Hours of opening - 9.00 am to 4.30 pm Monday, Tuesday, Thursday
9.00 am to 4.00 pm Friday

Swaffham @ Town Hall, London Street

Open - Monday, Tuesday, Thursday and Friday

Hours of opening - 9.00am to 4.00pm Monday (1.00pm to 1.30pm lunch)
9.30am to 1.00pm Tuesday, Thursday, Friday

Watton @ Wayland House, High Street

Open - Wednesday and Friday (lunch 1.00 pm to 1.30 pm)

Hours of opening - 9.00 am to 4.30 pm Wednesday
9.00 am to 4.00 pm Friday



EAST CAMBRIDGESHIRE
DISTRICT COUNCIL

Tel: 0845 8426000

Ely @ The Grange, Nutholt Lane

Open - Monday to Friday

Hours of opening - 8.45 am to 5.00 pm Monday to Thursday
8.45 am to 4.30 pm Friday

Email: benefitsenquiries@angliarevenues.gov.uk

Website: www.angliarevenues.gov.uk



Forest Heath
District Council

Tel: 0800 163030

Mildenhall @ District Offices, College Heath Road

Open - Monday to Friday

Hours of opening - 8.30 am to 5.00 pm Monday to Thursday
8.30 am to 4.30 pm Friday

Brandon @ Brandon Information Centre, 31 High Street

Open - Monday, Tuesday, Thursday and Friday

Hours of opening - 9.00 am to 2.00 pm

Newmarket @ Newmarket Information Centre, The Guineas

Open - Monday to Friday

Hours of opening - 9.00 am to 5.00 pm Monday to Thursday
9.00 am to 4.30 pm Friday



St Edmundsbury
BOROUGH COUNCIL

Bury

Tel: 01284 757269

Haverhill

Tel: 01440 765108

Bury St Edmunds @ West Suffolk House, Western Way

Open - Monday to Friday

Hours of opening - 8.45 am to 5.00 pm

Haverhill @ Lower Downs Slade

Open - Monday to Friday

Hours of opening - 9.00 am to 5.00 pm Monday to Thursday
9.00 am to 4.00 pm Friday

We have a Benefits Assessment Officer available daily to help with any questions and provide information about Housing Benefits and Council Tax Benefits at our Thetford, Ely, Mildenhall, Bury St Edmunds and Haverhill offices



2006-2007
*Transforming the Delivery of
Services Through Partnerships*

Email: benefitsenquiries@angliarevenues.gov.uk

Website: www.angliarevenues.gov.uk