

## Customer Contact Centre Opening Times



Tel: 01362 656872

**Thetford @ Level 2, Breckland House, St. Nicholas Street**

**Open** - Monday to Friday

**Hours of opening** - 9.00 am to 5.00 pm Monday to Thursday  
9.00 am to 4.30 pm Friday

**Dereham @ Elizabeth House, Walpole Loke**

**Open** - Monday to Friday

**Hours of opening** – 9.00am to 5.00pm

**Attleborough @ Attleborough Library, 31 Connaught Road**

**Open** - Monday and Thursday

**Hours of opening** - 2.00 pm to 5.00 pm Monday  
10.00 am to 2.00 pm Thursday

**Swaffham @ Swaffham Library, The Pightle**

**Open** - Tuesday and Friday

**Hours of opening** - 10.00am to 1.00pm Tuesday  
1.00am to 5.00pm Friday

**Watton @ Watton Library, George Trollope Road**

**Open** - Monday and Wednesday

**Hours of opening** - 10.00 am to 1.00 pm Monday  
1.00 pm to 5.00 pm Wednesday



EAST CAMBRIDGESHIRE  
DISTRICT COUNCIL

Tel: 0845 8426000

**Ely @ The Grange, Nutholt Lane**

**Open** - Monday to Friday

**Hours of opening** - 8.45 am to 5.00 pm Monday to Thursday  
8.45 am to 4.30 pm Friday

**Email:** [benefitsenquiries@angliarevenues.gov.uk](mailto:benefitsenquiries@angliarevenues.gov.uk)

**Website:** [www.angliarevenues.gov.uk](http://www.angliarevenues.gov.uk)



**Forest Heath**  
District Council

Tel: 0800 163030

**Mildenhall @ District Offices, College Heath Road**

**Open** - Monday to Friday

**Hours of opening** - 8.45 am to 5.00 pm Monday to Friday

**Brandon @ Brandon Information Centre, Bury Rd**

**Open** - Monday, Tuesday, Thursday and Friday

**Hours of opening** - 9.00 m to 2.00 pm

**Newmarket @ Newmarket Information Centre, The Guineas**

**Open** - Monday to Friday

**Hours of opening** - 9.00 am to 5.00 pm Monday to Thursday  
9.00 am to 4.30 pm Friday



**St Edmundsbury**  
BOROUGH COUNCIL

**Bury**

Tel: 01284 757269

**Haverhill**

Tel: 01440 765108

**Bury St Edmunds @ West Suffolk House, Western Way**

**Open** - Monday to Friday

**Hours of opening** - 8.45 am to 5.00 pm

**Haverhill @ Lower Downs Slade**

**Open** - Monday to Friday

**Hours of opening** - 9.00 am to 5.00 pm Monday to Thursday  
9.00 am to 4.00 pm Friday

We have a Benefits Assessment Officer available daily to help with any questions and provide information about Housing Benefits and Council Tax Benefits at our Thetford, Ely, Mildenhall, Bury St Edmunds and Haverhill offices



2006-2007  
*Transforming the Delivery of  
Services Through Partnerships*

**Email:** [benefitsenquiries@angliarevenues.gov.uk](mailto:benefitsenquiries@angliarevenues.gov.uk)

**Website:** [www.angliarevenues.gov.uk](http://www.angliarevenues.gov.uk)