



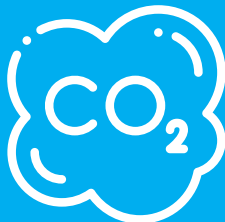
We've distributed **£40m+** of local and national funding to **support Breckland businesses** through the pandemic.

We have created **a new covid support team** to help protect residents and support businesses through the pandemic.



We've **allocated £150k to each of our five towns**, spread over three years, for projects which help them and their surrounding villages to thrive.

We've adopted our **first ever Sustainability Strategy** to help tackle climate change



We've secured **£17m** from regional and national bodies to improve local electricity infrastructure, **supporting housing and business growth and creating jobs.**

**We have allocated more than £1m** to help vulnerable people – including those susceptible to loneliness in later life, or at risk from drug gangs, domestic abuse, or poor mental health.



We're investing **£1.8m** to create a new temporary housing site **to help people who are homeless.**



Most households pay less than **£99** in district council tax, but **receive services worth £776 from us.**



We collect **265,000** household bins every single month.

We're **saving around £3m** over four years through efficiencies, while still investing in frontline services and protecting jobs.



**Breckland**  
COUNCIL

# Your Council Tax bill explained

12. This area details how your bill has been calculated. It will show any discounts, benefits, disregards, reliefs or premiums applied to your account.

1. This is your Council Tax account number – you should quote this on any payments or correspondence.

2. If the property address is different from that of the person registered to make payment for Council Tax, it will appear here.

3. This is the valuation band the Valuation Agency has given your property.

4. This is a bill issue number and you may be asked to provide this when contacting the authority for advice.

5. This shows if there are amounts still outstanding on your account from a previous period. Please note that payments made after the date shown here may not have been included in this bill.

6. This is the total charged for the period covered by the bill.

11. This shows the total amount you have to pay once any reductions have been taken into account.

10. This shows the amounts and dates your instalments are due. It will also show whether you have a direct debit in place. If you do not, alternative payment options are shown overleaf.

9. This is a precept by Norfolk County Council to help cover the increasing cost of adult social care.

8. This is the amount of money charged by Breckland Council.

7. This shows the amounts collected for each of the authorities - Norfolk County Council, the Norfolk Police and Crime Commissioner, Breckland Council and your town or parish council. It shows the amount charged and the percentage change from last year.

BRDC\_CTNOTICES1DDBILL CTAXREF=555555550

Your account reference is **55555555**  
Ways to pay are shown on the back of this bill  
For enquiries ONLY Tel: 01362 656870 or  
email [counciltax@angliarevenues.gov.uk](mailto:counciltax@angliarevenues.gov.uk)

This bill is for:  
5 Any Street  
Thetford  
Norfolk  
NR99 7XX

Property Band **C**

Date of Issue: 01.02.2021  
Issue number: 17/0

**Council Tax Bill 2021/2022**

Bill calculation details  
Council Tax due for 01.04.2021 to 31.03.2022

Band C  
01.04.2021 to 31.03.2022  
25% discount as only one adult is resident

£ 1502.95  
£ -375.74  
**£1127.21**

You owe **£165.00** from previous years.  
Payments after 30.01.2021 may not be included in this bill.

The total amount to pay for 2021/2022 is **£1127.21**

You must tell us within 21 days if your circumstances change as you may be not be eligible for the discounts shown above. If you do not tell us within 21 days you may receive a penalty of £70.

**What should I do now?**

You do not need to do anything because you have agreed to pay by Direct Debit. We will continue to take payments by instalments from your bank account on the dates shown here.

Date Due	Amount	Date Due	Amount
25.04.2021	£110.21	25.09.2021	£113.00
25.05.2021	£113.00	25.10.2021	£113.00
25.06.2021	£113.00	25.11.2021	£113.00
25.07.2021	£113.00	25.12.2021	£113.00
25.08.2021	£113.00	25.01.2022	£113.00

**How your Council Tax is made up**

Precepting Authorities	Amount for each authority	% Change from last year
Norfolk County Council Non-Adult Social Care charge	£ XXXX.XX	X.X
Adult Social Care Precept*	£ XX.XX	X.X
Norfolk Police and Crime Commissioner	£ XXX.XX	X.X
Breckland Council (Incl special expense)**	£ XX.XX	X.X
Thetford	£ XXX.XX	X.X
<b>Total charge for your property Band C</b>	<b>£ XXXX.XX</b>	<b>X.X</b>

\* The council tax attributable to Norfolk County Council includes a precept to fund adult social care.  
\*\*Breckland Council includes an amount for street lighting in Thetford.

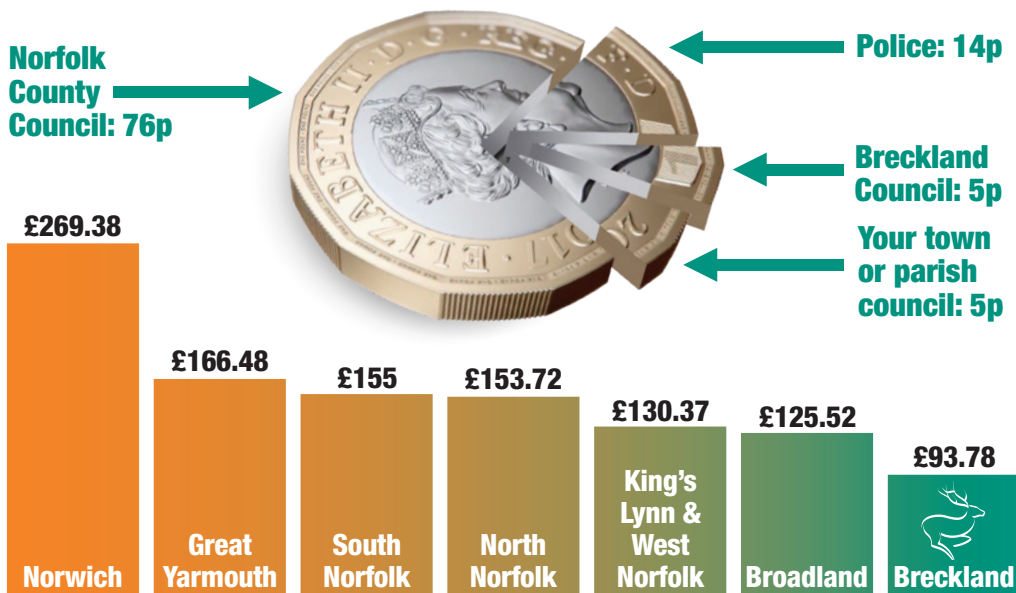
Use our fast and easy  
automated payment line  
Pay over the phone with a debit card  
**0845 600 1936**

# Where your money goes

As your district council we collect all the Council Tax and business rates in Breckland, but most of what we collect is on behalf of Norfolk County Council, Norfolk Police, and town and parish councils. You can see below how each pound of Council Tax you pay is shared out.

The rate of district council tax in Breckland continues to be among the very lowest in the country. You can see how Breckland's yearly rate compared to other Norfolk councils in 2020/21 in the chart below.

All councils use Band D for comparison purposes, but what you actually pay depends on whether your district council includes a parish tax (a precept), whether your parish also sets a precept, and which band your house is in. Around 75% of Breckland residents live in houses in Band A-C, so will pay less than the Band D rate. The enclosed bill shows what you will pay for the year 2021/22. You can also see the latest Breckland rates for all house bands at [www.breckland.gov.uk/yourcounciltax](http://www.breckland.gov.uk/yourcounciltax)



## Got an online account?

Did you know that you can sign up for e-billing, apply for discounts, report a change of address, and much more online? You can also set up direct debit payments so you don't need to worry about missing a monthly payment. Find out how at [www.breckland.gov.uk/setting-up-your-online-account](http://www.breckland.gov.uk/setting-up-your-online-account)



## Worried about your bill?

If you're concerned you can't pay your bill, please seek support as soon as possible. We may be able to help you manage your payments. If you need to discuss your bill, get in touch with us via [www.angliarevenues.gov.uk/contact](http://www.angliarevenues.gov.uk/contact)

You can also access free, independent and confidential advice from organisations such as The Citizens Advice Bureau ([www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)) or The Money Advice Service ([www.moneyadviceservice.org.uk](http://www.moneyadviceservice.org.uk))

