

# Main Scheme energy rebate payments

The Government's Council Tax Rebate Grant, administered locally by The Anglia Revenues Partnership, is to help households with the rising cost of energy bills.

Under the main scheme, a grant of £150 was available to households in Council Tax bands A to D. We wrote to all eligible households for whom we did not hold verified bank details inviting them to submit information in order to have the grant paid into their bank account. The grant has now been paid to all eligible households, either into their bank account, or where no verified bank details were available, it has instead been paid into their Council Tax account and revised bills for a lesser amount sent.

Anyone who has received a payment should check the [eligibility criteria](#) and let us know if for whatever reason, you think you may have been paid by mistake.

You can apply below for a refund if your account is in credit:

- [Breckland refund request](#)
- [West Suffolk refund request](#)
- [East Suffolk refund request](#)
- [Fenland refund request](#)
- [East Cambridgeshire refund request](#)

## Main Scheme Frequently Asked Questions

### **I completed a £150 Council Tax rebate application form but my bank account failed the governments mandatory pre-payment checks and I did not send in evidence before 5 June 22. Will I receive the £150 refund?**

If you have a balance owing on your Council Tax account the £150 will be taken from your next instalment(s). If this causes you financial difficulty we will review any exceptional circumstances. Please contact the Anglia Revenues Partnership by phone 01842 756456 or email [energyrebate@angliarevenues.gov.uk](mailto:energyrebate@angliarevenues.gov.uk)

If your account is in credit following the £150 being applied to your account we will automatically refund you the credit balance, this may not be the full £150 payment.

### **If I owe money on my Council Tax account will I be refunded the £150 payment?**

All residents were written to with information on how to claim the rebate with a deadline of the 5 June 22 and advised if a claim was not made or the bank account details failed the mandatory pre-payment checks we would apply the energy rebate payment to your Council Tax account mid-June. This was to ensure all eligible households received the payment. The £150 has now been applied to your council tax account and will reduce your next instalment(s) by this amount. If this causes you financial difficulty we will review any

exceptional circumstances. Please contact the Anglia Revenues Partnership by phone 01842 756456 or email [energyrebate@angliarevenues.gov.uk](mailto:energyrebate@angliarevenues.gov.uk)

**If I owe some money on my council tax account, for example £100, will I receive a refund following the £150 being applied to my Council Tax account?**

Yes, the £150 has been applied to your account. The amount owed would then clear your account and in this example, we would then refund you £50 once you have completed the credit form online or returned the completed credit letter. If this causes you financial difficulty we will review any exceptional circumstances. Please contact the Anglia Revenues Partnership by phone 01842 756456 or email [energyrebate@angliarevenues.gov.uk](mailto:energyrebate@angliarevenues.gov.uk)

**My balance for this financial year is £0 but I owe money for previous years on my council tax account, will I be refunded the £150?**

The £150 credit will automatically transfer to arrears for previous years and clear those balances initially. If there is a credit left after those balances have been cleared you may receive a refund. If this causes you financial difficulty please contact the Anglia Revenues Partnership by phone 01842 756456 or email [energyrebate@angliarevenues.gov.uk](mailto:energyrebate@angliarevenues.gov.uk)

**My council tax balance for all financial years is £0 will I be refunded the £150?**

Yes, if you completed a £150 Council tax rebate application form but your bank account failed the mandatory pre-payment checks this will be automatically refunded. If you did not apply previously please complete the online credit form or return the completed credit letter.

**Will accepting the payment affect my benefits?**

No. The Government has made clear that Council Tax rebate payments will be disregarded when income-related benefits, including council tax reduction, are being calculated.

**Are the payments taxable?**

No. You don't need to inform HMRC of the amounts received and if you are self-employed you don't need to report the amounts on your Self Assessment tax return.

**Will the payments affect my tax credits?**

No. As these payments are non-taxable they do not impact tax credits. Tax credits claimants do not need to report these payments as income to HMRC.

There are also further frequently asked questions (FAQ's) available on the [Government's website](#).